



**Dear CAFM Explorer User Group member**

I would like to welcome you to the 24<sup>th</sup> annual CAFM Explorer User Group event.

In my role as Chairman, I am delighted to be able to update you with the progress that has been made since the 2008 User Group event at The London Stock Exchange. This progress has been extraordinary and has been achieved by the enthusiasm of my Committee, namely Phil Rickett, Michael Priestley and Roger Wragg and the User Champions we engaged with in Splinter Groups to fine tune requirements in more detail.

The feedback received from last year's event has been split into three categories and you will find full detail of these within your Welcome Packs today.

**Category 1** contained enhancement requests that were crystal clear to FMx and these have been added to the development cycle of CAFM Explorer. Some of these enhancements have found their way into CAFM Explorer Quantum SP6, and the main features of this release are also contained in your Welcome Packs today. In addition, the FMx team are using this release today so you can see and discuss these enhancements first hand.

**Category 2** contained enhancement requests that needed further clarity via Splinter Groups of CAFM Explorer Champions and these then formed the basis of the recent User Group survey to establish your priority.

**Category 3** contained enhancement requests that need more in depth clarity and will form the basis of more detailed discussions within the Strategic workshop today.

This year's User Group is focused on imparting knowledge and sharing tips and tricks on the CAFM Explorer functionality. The workshop sessions will enable you to learn more about the core functionality of the product and the Strategic workshop will enable you to get involved in where you would like to see the functionality to develop in the future. If you would like to get involved in becoming one of our CAFM Explorer Champions please see me or any of the Committee today, your help will be much appreciated.

In terms of our roles in Facilities this year, I am sure you are finding this an ever increasing challenge? With the economic downturn we are all looking at ways to improve our cost control and save energy, whilst at the same time focusing on reducing risk. As a Committee we are constantly looking at how CAFM Explorer can be refined to meet the needs of our roles and responsibilities. I feel that as a Group we are very fortunate to have the ongoing support and open communication with FMx in the future direction of CAFM Explorer.

Finally, I trust you will find today's event informative and beneficial and please note your User Group Committee will be available throughout today so do please come and talk to us to enable us to continue to focus on your needs.

Best regards

A handwritten signature in black ink that reads 'Keith Surey'.

Keith Surey CAFM Explorer User Group Chairman  
[usergroup@cafexplorer.com](mailto:usergroup@cafexplorer.com)