

# CAFM Explorer Case Study

## Effat University fast track into CAFM Explorer



Effat University Jeddah

When EFFAT University sourced a CAFM Explorer system they wanted a product and service from a provider that matched their high standing values.

Effat University is a leading private higher education institution educating tomorrow's leaders to an international standard by providing an interdisciplinary environment conducive to learning, research and life-long learning. Based in Jeddah in the Kingdom of Saudi Arabia, Effat University is a prestigious facility set in 20 acres with 14 buildings and totaling 58000 sq meters of space.

Effat University has been using CAFM Explorer since October 2010 and Ernie Geslani, the Maintenance Director says he is delighted with CAFM

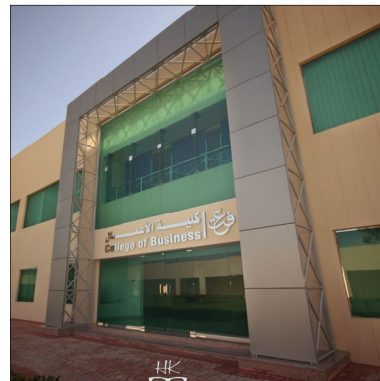
*"Effat University is a prestigious facility set in 20 acres with 14 buildings"*

Explorer, "it's really simple to use, full of rich FM functionality and the support on CAFM Explorer is excellent, I cannot have enough praise for the support".

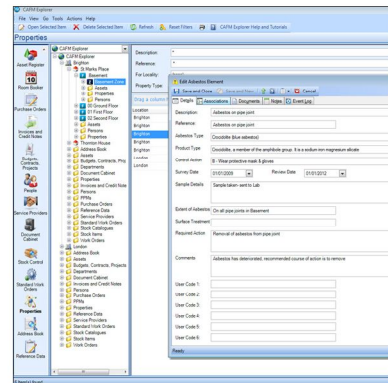
Without too much assistance we have already fast tracked ourselves with ease and set up assets, reactive help desk, planned maintenance and room booking and later this year we will be introducing the web based addition of CAFM NET so that our end users and contractors can come on line and reduce the work load on our Help Desk. CAFM Explorer is an amazingly affordable solution and with so much functionality it has been easy for us to justify it as a low risk to the business. The investment I believe has already had a return especially in terms of our validation of work being carried out.

CAFM Explorer is now becoming a dominant Microsoft GOLD

*"Without too much assistance we have already fast tracked ourselves with ease"*



Effat University has 58,000 sq metres of space



### The Property Management App

Partnered solution in the UAE with authors of CAFM Explorer, FMx continuing their investment on their Global supporting and account management infrastructure. CAFM Explorer now reaches out to 43 countries around the world including Australia.

Tony Leppard, FMx's Managing Director, commented that the latest release called CAFM Explorer 2012 is already in high demand and we are taking on additional staff to cope with demand.

*"The investment I believe has already had a return"*

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